



# THOMAS CRANE PUBLIC LIBRARY

Report to the Community

# 2021







## ***Dear Friends,***

Fiscal year 2021 inspired constant change and innovation as we adapted to pandemic conditions while continuing to provide you with as many services as possible. Library staff learned to use new technologies and equipment, adapted programs and services for the virtual environment, and fielded inquiries from residents 64 hours and six days a week via phone, email, chat, and text.

Our popular TCPL To-Go service provided safe outdoor pickup of print books and other library materials, photocopies and printouts, and technology equipment like laptops and video conferencing kits. For several months in the fall, in-person technology appointments were offered at the Main Library, and we assisted residents with immediate and urgent needs such as immigration applications, housing or heat assistance applications, and employment related tasks.

We continued to provide a full range of events and classes for all ages online throughout the year, adding some in-person outside programming when spring arrived, engaging about 26,500 participants.

While the buildings were closed to the public, a number of facility improvement projects were completed: the Adams Shore Branch received new flooring and carpeting in some areas and a renovated accessible public restroom; the North Quincy Branch underwent a complete renovation which was still in process at year's end; and the Main Library interior space was completely reorganized with relocation of collections and the creation of a new teen space in preparation for recarpeting, which commenced in May.

A very special thanks to all those who continued to support the library throughout this exceptionally challenging year, including the stalwart Friends of the Library, loyal donors, community partners, and elected officials.

Megan Allen  
Director of Libraries





# Leadership

**Mayor Thomas P. Koch**

## **Board of Trustees, Feb 2021-Jan 2022**

Diane Costagliola, Chair  
Corinne Mitchell, Treasurer  
May Assaf Mayyasi, Secretary  
Arthur Foley  
William Griffin  
Peter Tam

## **Staff**

Clayton Cheever, Assistant Director  
Mary Diggle, Adult Literacy/ESOL  
Julie Rines, Children's Services  
Jessie Thuma, Circulation/Reader's Advisory  
Deirdre Sullivan, Collection Development  
Andria Lauria, Information Technology  
Theresa Tangney, Information/Outreach Services  
Therese Mosorjak, Technical/Local History Services  
Lori Seegraber, Adams Shore Branch  
Dorothy Cronin, North Quincy Branch  
Amanda Pegg-Wheat, Wollaston Branch

# Friends

*of the Thomas Crane Public Library*

## **Executive Board (FY2021)**

Catherine Lynde, President  
William Mackey, Vice-President  
Nadine Steffan, Treasurer  
Eileen Courtney, Secretary  
Kimberly Calvi  
Claire Fitzmaurice  
Danielle Kempe  
Kathleen McCormick  
Betty Molloy  
Laura Owens  
Jennifer Sammons  
Gene Sperry

# TCPL Foundation

## **Board of Directors (FY2021)**

Pamela Linskey, President  
Diane Costagliola, Treasurer  
Nina Liang, Clerk  
Judy Brams  
Ruth Dollarhide  
Jennifer J. Elliott  
Tom Flaherty  
Catherine Lynde

**The Friends  
funded over  
\$15,000 worth  
of programs  
and services  
for all ages.**



# Financials

FY2021

## Where it comes from...

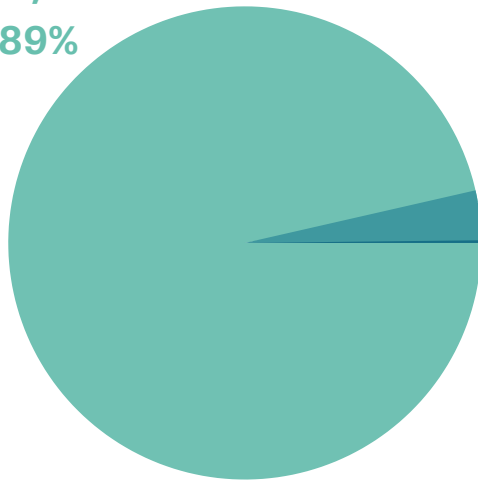
City of Quincy:  
\$4,140,462  
95.89%

Commonwealth of  
Massachusetts:

\$169,890  
3.93%

Trusts, Gifts, Other:

\$7,781  
0.18%

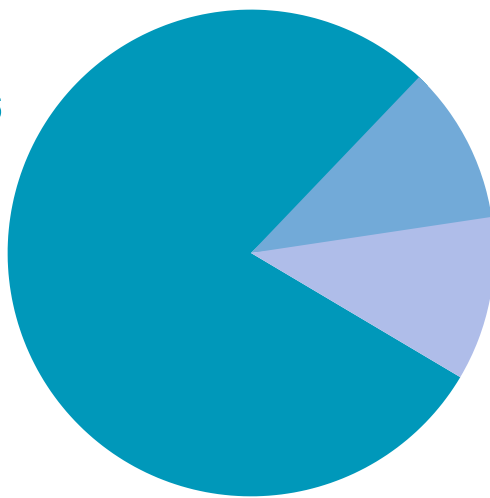


## ...and where it goes

Personnel:  
\$3,236,896  
79%

Collections:  
\$429,641  
10%

Other Operating  
Expenses:  
\$446,062  
11%



“Rất đẹp và cổ kính. Là một thư viện lớn với  
nhiều tiện ích hỗ trợ độc giả.”

(Very beautiful and ancient. Is a large library with  
many utilities to support readers.)

“My kids always loved libraries and the  
independence it allowed as they became older.  
They would have to check in w/me periodically  
& I'd get that quiet time that all parents strive  
for if only for half an hour. We need libraries and  
they're sometimes a missed opportunity.”



# ***Your Pandemic Library - Then and Now***

Thomas Crane Public Library  
Quincy, Massachusetts  
ANNUAL REPORT, DECEMBER 31, 1918



With the Great War still raging and the Library director on a lengthy leave of absence, the Library staff “carried on the work in a manner that deserves much credit and was made possible only by the strong spirit of cooperation and harmony that has prevailed”.



The epidemic of influenza, particularly virulent in Quincy, naturally affected the Library's activity. On the advice of the Board of Health the delivery desks were closed in the Central Library and branches from September 25th to October 20th, but the public was allowed to use all reading rooms freely. Books known to have been in homes where there had been cases of influenza were burned. Other books, believed not to have been exposed to infection, but which had been in circulation at the time the order to close the desks was issued, were fumigated.

-from the Thomas Crane Public Library Annual Report, December 31, 1918 p.10-11

### Reading Room



A century later—faced with another particularly virulent pandemic—the Library fortunately only had to quarantine, not burn, books and the staff demonstrated the same can-do spirit as their predecessors. And although our reading rooms were closed this time around, we moved the “delivery desk” outside for safety, and the Internet age allowed us to provide a wealth of online content and help people stay connected to each other in a way that would have been unimaginable in 1918.





***Our mission is to inspire curiosity,  
spark imagination...***



# LEARN

## ***What's New:***

Online Resources:

*TumbleBook Library and TumbleMath*

*Wall Street Journal Online*

*Essential Education: GED/HiSET prep*



***"During a pandemic, they're doing everything they can to keep people safe but still offer services like book pick-ups, printing pick-ups, and computer usage daily reservations. Staff is always super friendly and helpful."***



# IMAGINE

## ***What's New:***

*Book Share outreach program  
to food pantries*





**...foster community, and connect people to the online world.**



# ENGAGE



## **What's New:**

Be the Bridge Youth peer-led discussion program for teens

"Plethora of movies, books, TV shows, and curbside pickup during covid-19 pandemic quarantine. Before covid-19 pandemic quarantine library had computer services, office work seating, and printing services. Fast WiFi for your laptop."

# CONNECT

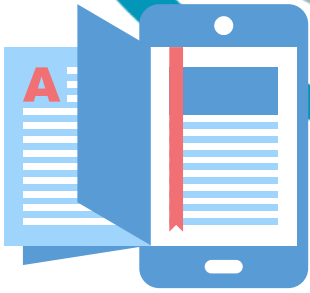
## **What's New:**

Take-Home Tech: Chromebook laptops, web cams, ring lights, and video conferencing kits





# Highlights



155,366

Digital books, magazines  
& media borrowed



272,286

Print books, DVDs &  
CDs borrowed



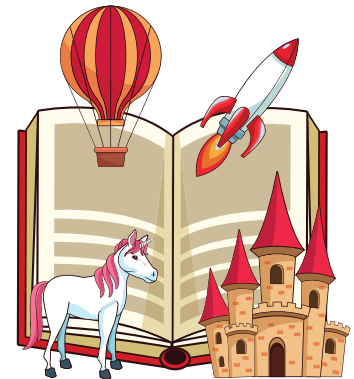
427,652

Total items borrowed



491

Programs offered for  
adults & teens



265

Programs offered for kids



9,187

Adults & teens  
attended library programs



17,369

Kids & caregivers  
attended library programs



# Our Locations

## Main Library

40 Washington St.



## Adams Shore

519 Sea St.



## North Quincy

381 Hancock St.



## Wollaston

41 Beale St.

**617-376-1300 | [thomascranellibrary.org](http://thomascranellibrary.org)**

Books/eBooks | CDs/DVDs & Streaming Media | Computers & Wi-Fi | Print/Copy/Scan/Fax  
Conference & Study Rooms | Events & Classes | Museum Passes | Community Information



Quotes from FY2021 Google Reviews

MARCH 2022

