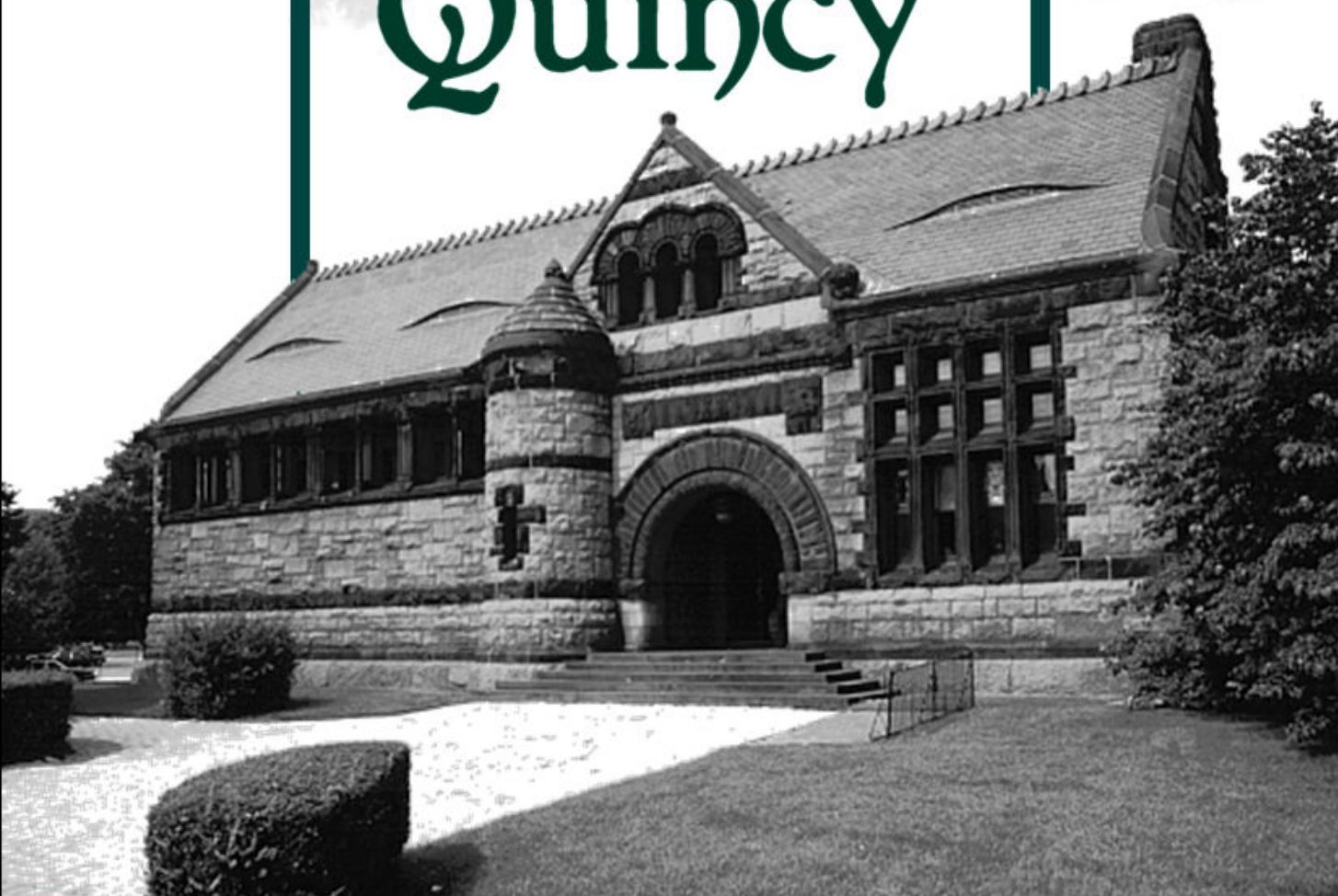


Thomas Crane Public Library --- Quincy



2016

Report to the Community

Dear Friends,

After the hard winter of 2015, a milder 2016 revived the longer-term trend of increasing library usage, with a 6% increase in visitors, a 3.6% increase in materials borrowed, and a whopping 34% increase in public program attendance.

The Friends of the Library funded many of those popular programs, along with discounted passes to museums and cultural institutions, to the tune of \$33,000 this year. The TCPL Foundation provided just over \$50,000 in grants to support early literacy, digital literacy, and lifelong learning initiatives. Over 300 people volunteered at the library over the course of the year, providing nearly 13,000 hours of their time.

We could not do what we do without so many friends in the community who generously donate hours, expertise, and money to support great library services. Thank you!



Megan Allen

Director of Libraries

Staff Leadership

Clayton Cheever

Assistant Director

James Jaquette

Adult & Young Adult Services

Julie Rines

Children's Services

Rory O'Brien

Information Technology

Deirdre Sullivan

Collection Development

Michelle Beau

Cataloging & Technical Services

Mary Diggle

Adult Literacy & ESOL

Lori Seegraber

Adams Shore Branch

Jessie Thuma

North Quincy Branch

Barbara Glod

Wollaston Branch

“

The staff at all of the library locations are GREAT!!! They are professional, knowledgeable, helpful, and just plain nice people. Thank you!

”



Partners & Supporters

Board of Trustees

William Griffin, **Chair**
Janet DiTullio, **Vice-Chair & Treasurer**
Mary Reed, **Secretary**
Tina Cahill
May Assaf Mayyasi
Corinne Mitchell

Friends of the TCPL

Executive Board (FY2016)

Diane Dopp, **President**
Bonnie Ashworth, **Vice-President**
Susie Wilkening, **Treasurer**
Eileen Courtney, **Secretary**
Maureen Bertman
Claire Fitzmaurice
Helen Logan
William Mackey
Kathleen McCormick
Betty Molloy
Barbara Newman
Nadine Steffan

Community Partners

Germantown Neighborhood Center
Greater Boston Chinese Golden Age Center
Haley Booksellers
Literacy First
Literacy Volunteers of Massachusetts
Manet Community Health Center, Inc.
Operation Day's Work
Quincy Access Television
Quincy Asian Resources, Inc.
Quincy Braintree Family Network
Quincy Career Center
Quincy Climate Action Network
Quincy College
Quincy Community Action Programs, Inc.
Quincy Elder Services Department
Quincy Farmer's Market
Quincy Head Start
Quincy Public Schools
Quincy Rotary Club
QuinCycles
SABES – *System for Adult Basic Education*
Saheli Boston
South Shore Elder Services
South Shore YMCA
Wollaston Garden Club

TCPL Foundation

Board of Directors (FY2016)

Stephen Christo, **President**
Wayne Miller, **Treasurer**
Susan Whitehead, **Clerk**
Tina Cahill
Jennifer Chu
Diane Dopp
John Heaney
Seerena Huxley
Nina Liang
Taylor MacKinnon-Howell
Sandra Smales

AN AVERAGE MONTH AT TCPL



500 new library cards



65,097
items borrowed
(physical & digital)

2,600 people attended
library events



58,093
people visited
one of our
library locations

9,450
**PUBLIC COMPUTER
SESSIONS**



STATS & FIGURES

“I think the library is the most important resource in our city. It is the best ‘bargain’ for our tax dollars.”

OUR FUNDING COMES FROM...



3% Commonwealth of Massachusetts

\$114,058

1% Trusts, Gifts, Other

\$38,318

96% City of Quincy

\$3,934,993

...AND IT GOES TOWARDS



9% Collections

\$379,162

15% Operating Expenses

\$585,170

76% Personnel

\$3,080,939

MISSION

Our mission statement describes our core purpose and reflects the 5 service priorities identified below.

The Thomas Crane Public Library is a comfortable and welcoming place to visit, where young children can discover the joy of reading and people of all ages can satisfy their curiosity, stimulate their imagination, and connect to the online world.

SERVICE PRIORITIES

Here are some of our initiatives and accomplishments in 2016.

Learn

- ✓ Free access to Lynda.com video learning courses
- ✓ Increased Adult Basic Education collection
- ✓ Digital microfilm scanner available for public use
- ✓ Expanded English Talk Time conversation practice program

9,700

ADULTS ATTENDED EDUCATIONAL PROGRAMS (that's up 37% from last year!)



8,700

lynda.com COURSE VIEWS BY QUINCY PATRONS



52,300

PAGE VIEWS OF LIBRARY-CREATED RESEARCH AND/OR CURATED WEB CONTENT

9% INCREASE FROM 2015

Imagine

- ✓ Expanded access to popular physical and digital materials
- ✓ New programming for younger adults (20s and 30s)
- ✓ New activities and volunteer opportunities for teens

↑ 36% DIGITAL ITEMS BORROWED

389,000 ADULT/TEEN ITEMS BORROWED

5,000 adults attended cultural & recreational programs (up 22% from last year)

Connect

- ✓ Upgraded public computing and wireless Internet services
- ✓ More computer classes offered through community partnerships

➔ 11,200 people received one-on-one tech instruction (↑ 5% from 2015)

1,200 HOURS OF GROUP TECH INSTRUCTION PROVIDED (↑ 142% FROM 2015)

Discover

- ✓ 1000 Books Before Kindergarten reading incentive program
- ✓ Expanded early literacy activities
- ✓ Launchpad early literacy tablets
- ✓ More books and programs for children aged 0-7 and their caregivers

530 PROGRAMS FOR CHILDREN (UP 22% FROM LAST YEAR)

18,300 PEOPLE ATTENDED CHILDREN'S PROGRAMS (↑ 28% FROM 2015)

392,150 CHILDREN'S ITEMS BORROWED (↑ 7%)



Visit

- ✓ Teen space refreshed and relocated
- ✓ New chairs and upholstery at the main library
- ✓ Expanded access to small meeting rooms for community organizations & clubs

697,100 PEOPLE VISITED LIBRARY BUILDINGS

25,750 PEOPLE USED LIBRARY MEETING & STUDY ROOMS (↑ 22% FROM 2015)



Locations



Main Library (40 Washington St.)

78,000 sq. ft., handicapped accessible

Open Sun- Sat year round

- Free parking
- Free WiFi; 58 public use computers
- Community meeting room (cap. 125)
- Five small study/meeting rooms (cap. 2-12)
- Three-story atrium with café
- Computer classroom
- Local history room
- Art exhibition area



Adams Shore (519 Sea St.)

13,000 sq. ft., handicapped accessible

Open Mon-Thurs

- Free parking
- Free WiFi; 4 public use computers
- Community meeting room (cap. 75)



North Quincy (381 Hancock St.)

10,322 sq. ft., handicapped accessible

Open Mon-Thurs & Sat

- Free parking
- Free WiFi; 11 public use computers
- Two small study/meeting rooms (cap. 3-12)
- Community meeting room (cap. 25)



Wollaston (41 Beale St.)

3,949 sq. ft., not handicapped accessible

Open Mon-Thurs

- Free WiFi; 8 public use computers

Visit us online anytime at thomascranellibrary.org

Follow us!

